

How to Send Samples to Ludger from the USA for Glycoprofiling

Many of our clients are overseas and send us samples via couriers such as FEDEX with no problems. Here are some guidelines to help you.

Shipping Temperature

Wherever possible, please ship samples to us at a suitable temperature. Ensure they are packed to maintain the required temperature for the journey plus one day (see shipping days below).

The typical shipping conditions would be:

Dry ice:	For most biological samples and buffers in aqueous solution.
Blue ice / 4°C:	For biological samples or buffers that degrade or precipitate when frozen.
Ambient:	For dry buffers.

Before you Ship

We will ask you to complete a sample submission document to provide us with the following information:

1. Your contact details
2. Information on the samples you will be sending
3. Shipping details for your samples

This can be e-mailed to Dr. Louise Royle, louise.royle@ludger.com .

Telephone: +44 870 085 7011

Shipping Days

Please check with your courier about how long it will take to ship samples to the UK so that there will be someone here to receive your samples. For example, shipments of samples from the US to the UK typically take 1-3 days so we advise that shipments should be sent from the US on a Monday to arrive at our labs mid-week.

Address to Ship To

Please address Glycoprofilng shipments to:

Dr Louise Royle,
Ludger Ltd
E1 Culham Science Centre
Abingdon
Oxfordshire OX14 3EB
United Kingdom

Further information required by your courier

Below is an example of the type of information required by couriers for samples sent from the US.

Full description

This shipment contains purified protein samples (**enter description of samples here**). This recombinant protein product is derived from cell culture processes, is not derived from animal origin, and contains no animal derived components. This investigative protein product contains no genes and expresses no products of exotic livestock or poultry disease agents. The samples are non-infectious, non-contagious and non-hazardous. They are for laboratory testing purposes only (not for resale). These samples are not for human use.

Number of samples

This shipment contains a total of **xxx** sample tubes/vials.

Country of Origin

The samples in this shipment originate from **xxxx** (**enter name of country of origin**)

Value for Customs purposes

The value of the shipment is \$1.

Reason for Sending Material.

The samples in this shipment are intended to be used in laboratory testing only

When your samples arrive at Ludger

We will send you an acknowledgement that we have received and checked your samples and the completed submission forms.