



## Sending samples to Ludger for glycan analysis

It's straightforward to send samples to us. Many overseas clients use couriers such as FEDEX with no problems.

Here are some tips for you.

### Shipping Temperature

Wherever possible, please ship samples to us at the coldest temperature that you would use for long-term storage in your labs. Ensure they are packed to maintain the required temperature for the journey plus one day (see shipping days below).

The typical shipping conditions would be:

<b>Dry ice:</b>	For most biological samples and buffers in aqueous solution.
<b>Blue ice / 4°C:</b>	For biological samples or buffers that degrade or precipitate when frozen.
<b>Ambient:</b>	For dry buffers.

### Before you Ship

We will ask you to complete a sample submission document to provide us with the following information:

1. Your contact details
2. Information on the samples you will be sending
3. Shipping details for your samples

### Shipping Days

Please check with your courier about how long it will take to ship samples to the UK so that we will be here to receive your samples. For example, shipments of samples from the US to the UK typically take 1-3 days so we advise that shipments should be sent from the US on a Monday to arrive at our labs mid-week.

## Address to Ship To

Please address shipments to:

Dr Radoslaw Kozak

Ludger Ltd

E1 Culham Science Centre

Abingdon

Oxfordshire OX14 3EB

United Kingdom

Telephone: +44 1865 408 554

E-mail: [rad.kozak@ludger.com](mailto:rad.kozak@ludger.com)

## Further information required by your courier

Below is typical information that may be given to couriers for samples from the US.

### Full description

This shipment contains purified protein samples (**enter names of samples here**). This recombinant protein product is derived from cell culture processes, is not derived from animal origin, and contains no animal derived components. This investigative protein product contains no genes and expresses no products of exotic livestock or poultry disease agents. The samples are non-infectious, non-contagious and non-hazardous. They are for laboratory testing purposes only (not for resale). These samples are not for human use.

### Number of samples

This shipment contains a total of **xxx** sample tubes/vials. Please provide info of

### Country of Origin

The samples in this shipment originate in the United States of America

### Value for Customs purposes

The value of the shipment is \$1.

### Reason for Sending Material.

The samples in this shipment are intended to be used in laboratory testing only

## When your samples arrive at Ludger

We will send you an acknowledgement that we have received and checked your samples and the completed submission forms.